

# Polycom® Wireless Telephone Systems for Hospitality

Polycom wireless telephone systems allow hospitality staff to provide better service, faster response times, and improved productivity.

Wireless telephone systems from Polycom give staff at today's hotels and casinos immediate access to one another from anywhere within the property, ultimately resulting in improved guest satisfaction and business efficiency.

## The Solution for a Superior Guest Experience

With Polycom wireless telephones, hotel and casino staff personalize their guests' experiences by responding in real time to any request. Hotel and casino staff have immediate access to one another from anywhere within the property. In this way staff can handle VIP arrivals, unplanned events, or emergencies efficiently and discreetly.

## Leverage Existing Technology Investments

Polycom wireless telephone systems seamlessly integrate with a facility's existing PBX and Wi-Fi network. In addition, Polycom offers customized integration to many applications including CRM, security, HVAC and other systems.

## The Safety and Security Solution

Polycom wireless telephones work throughout the facility offering unparalleled performance in all areas including basements, garages, gaming areas, banquet halls, and outdoor facilities. Hospitality staff and management are always connected and can dial 911 from any location, helping to ensure the highest level of safety and security.

## General Manager, Front Office Manager, and Manager-on-Duty

Manage teams more effectively and discreetly while providing seamless guest service regardless of a manager's location within the facility. Respond to problems by immediately contacting appropriate staff.

## Catering and Housekeeping

Improve responsiveness to guest requests and be immediately available to guests and meeting planners, increasing satisfaction and improving on-site events.

## Guest Support Personnel

Offer instant, personalized service to help ensure guest comfort and maintain discreet communications.

## Security and Emergency Response Teams

Make or receive security and safety alerts, including 911 calls, from any location within a facility. Notify emergency response teams rapidly through integrated push-to-talk.



## Benefits

Dramatically improves mobility, responsiveness and guest satisfaction

No monthly airtime or usage charges; one-time fixed cost

Conversations remain private, rather than broadcasted for all to hear, providing a more peaceful environment for guests

Greater security improves guest comfort

Advanced technology provides consistent, high-quality communications throughout the entire facility

Leverages existing technology investments including the facility's PBX and Wi-Fi network

## Meeting and Event Planners

Reach key hotel personnel in real time and eliminate the need to search for a house phone. Push-to-talk allows meeting planners to contact teams in an instant.

## Casino Personnel

Integrate with casino management systems to provide instant notification of slot machine alerts and pay-off targets. Recapture potentially lost revenue through instant alerts when gaming systems malfunction.

No matter where users are within a facility, Polycom wireless telephones allow them to be in touch for both voice calls and important text messages. By integrating Polycom wireless telephones with CRM, HVAC, security, and other hotel systems, businesses can streamline communication processes—cutting response time, improving information flow, reducing noise levels, and as a result, improving the overall guest experience.

## Learn More

Fast and direct communication is critical to maintain a competitive advantage. Visit [www.polycom.com](http://www.polycom.com) to learn how Polycom wireless telephones can improve communication in your facility.

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